







Hornbacher's

To our valued guests:

As the situation with COVID-19 continues to evolve daily, we continue to make changes in our store operations to ensure the health and well-being of our guests as well as of our employees. As you plan your grocery shopping trip this week in our stores, we want to share some new changes that you will likely notice:

- As you know, the Center for Disease Control (CDC) has advised that wearing a face covering while out in public may help to limit the spread of COVID-19. Face coverings can include cloth and paper masks, or even bandanas.
 - We are happy to have been able to secure masks for our employees. We are strongly encouraging our employees to wear masks while at work. You will start to notice these as you shop over the next week on our employees.
 - We strongly encourage you take the CDC's recommendation and bring a face covering to wear during your shopping trip as it will add an additional layer of protection for you, our employees and the other guests who are shopping in the store.
 - Please do not enter the store if you are experiencing any symptoms of COVID-19, including a temperature greater than 100.4, a cough or shortness of breath. In these circumstances, please utilize click & collect or delivery.
- The most effective way to keep people healthy is to maintain our social distance. You
 will notice the signage and markings on the floors in the stores as well as plexiglass at
 the registers, (and soon, our service counters) to remind you of the safe distancing
 recommendation.
- You'll also notice our employees in bright green shirts with a special message to remind everyone of the importance of social distancing.
- Another way that you can make an impact on social distance in our stores is by limiting
 your shopping trips to one person per family whenever possible. While we certainly
 want to be welcoming to all of our guests, we also recognize the importance of trying to
 minimize the amount of traffic in our stores to ensure everyone's safety.

Thank you for your patience, understanding and support during these ever-changing times. We greatly appreciate your business and look forward to serving you again soon.

Chris Coborn